

Connecting at the speed of life™

Transparent LAN Services... seamless, cost-effective network expansion solutions

Imagine how much more effective your organization could be when everyone is working together through an interconnected high-speed, high-bandwidth local area network. Whether your staff are located in the office next door, across town or in another city, Hydro One Telecom's Transparent LAN Services can provide cost-effective connections to enhance your organization's productivity and service. We have the resources and facilities in place to accommodate today's most critical high-bandwidth applications including:

- *Wide-area corporate networks*
- *Geographically diverse community networks*
- *Consolidated voice/data/video transmission*
- *Educational and medical networks*
- *High-capacity disaster recovery services*

High-speed, high-bandwidth service

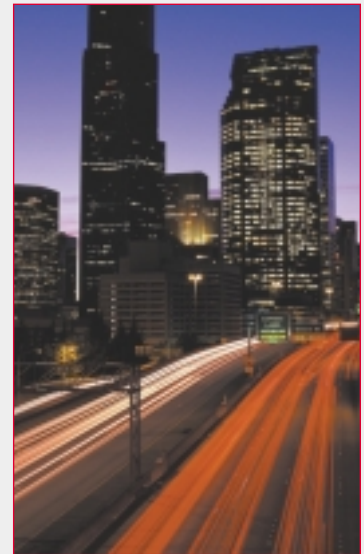
Hydro One Telecom offers high-speed, high-bandwidth Ethernet-based LAN extension services using the latest technologies

— Asynchronous Transport Method (ATM), Synchronous Optical Network (SONET) and Dense Wave Division Multiplexing (DWDM). Our services can seamlessly expand your organization's LAN according to your requirements while accommodating different operating systems and protocols. We offer network access interface at speeds of 2, 10, 100, 1000 Mbps and inter-exchange connections through a committed bit rate from 1 to 1000 Mbps, available in 1 Mbps increments.

Cost-effective, tailor-made services

We can provide systems and network design, architecture planning and implementation to ensure that your network expansion is tailor-made to suit your business or organization's needs. With our flexible options and pricing, you pay only for the level of service you require. Network access and connectivity are sized to specifically meet your organization's needs and are offered at a committed bit rate, guaranteeing bandwidth and ensuring no costly over-subscription. Should your LAN requirements change, in most cases, we can modify your services within five working days, depending on the degree of change, and alter bandwidth in just four hours.

Connect geographically
diverse offices
as if they were right next
door through Transparent
LAN Services from
Hydro One Telecom



Hydro One Telecom



Connecting at the speed of life™

Providing province-wide connections

Hydro One Telecom has an extensive 4,000 kilometre, self-healing fibre-optic network. This province-wide network makes it possible for businesses and organizations to link facilities and offices in diverse or remote locations. And because our network is interconnected to North American carriers, we can provide network solutions that go beyond Ontario's borders.

Designed for stability and reliability

With Hydro One Telecom, you benefit from a system that was designed for stability and reliability. Originally developed to protect and control Ontario's electricity grid, our network runs above ground on Hydro One's transmission towers and is monitored by Hydro One's award-winning Network Operation Centre. Above-ground fibre ensures that someone excavating without checking or notifying the proper utilities won't interrupt service. And our network is physically separate from incumbent carriers making it your best solution for disaster recovery and redundancy planning.

To learn more about how to enhance your organization's productivity and service through seamless, cost-effective network expansion solutions, ask about Transparent LAN Services available through Hydro One Telecom.

Superior service standards

You'll find Hydro One Telecom's service standards ranked among the highest in the industry:

- Network is targeted to be available 99.7% of the time based on 30 days of performance
- The mean time to repair is four hours.

Our comprehensive set of service level agreements backing performance is your assurance that network services will be there when needed. And as a wholly owned subsidiary of Hydro One, a government-owned corporation, you can be confident that Hydro One Telecom has the resources to be a stable, long-term supplier of services in the evolving telecommunications industry.

Visit us online at: www.HydroOneTelecom.com

Call us
toll-free at:
1.866.345.6820

Or, if you're in
Toronto, call:
416.345.6820

